



Winfit Cargo
44 Gilmore Close
Slough
Berkshire
United Kingdom
SL3 7BD

Phone: +44 1753 674 911/+44 7939065307

UK BASED CUSTOMERS

We run a weekly cargo service every Friday from UK to Zimbabwe .Goods can be posted to our address (Your Name ,C/o Winfit Cargo,44 Gilmore close,Slough,SL37BD) .Alternatively customers can book a courier collection via www.sendmybag.com or www.parcelforce.com .There are other couriers that customers can use at their convenience . We charge £11/kg inclusive of customs duty (CHARGES ARE CALCULATED ACCORDING TO THE HIGHER OF ACTUAL WEIGHT OR VOLUMETRIC WEIGHT). We calculate the volume by multiplying the length, width and height then divide the result by 6000.

Minimum weight is 5kg and minimum charge is £55.

There is also a £5 handling charge per each shipment

We deliver goods to all towns and cities via couriers . Please take note courier fees are applicable when goods are sent to other towns and cities via couriers . We now charge a £10 delivery fee for goods that need to be delivered in Harare and for Chitungwiza £15 .

We now require a packing list /contents list of the things in each and every parcel separately . The packing list can either be written, put in an envelope and attached outside the parcel or the list can be texted to us via whatsapp.

We should be informed of any goods of high value ordered i.e. single items worth £100 and above.

Our service is not designed to send jewelry, sending of cheap jewelry is at own risk. Customers need to inform us in advance when sending jewelry of high value, 15% surcharge is applied for such items.

We accept liquids (NON FLAMMABLE) but customers should pack them safely so that there is no spillage.

We charge £5 for small batteries and £10 for big batteries

PLEASE NOTE – A commercial fee may be levied for goods deemed to be for resale during the customs clearance process.

BANNED ITEMS; Perfumes, alcohol and flammable liquids, aerosols, spray cans, batteries, aftershaves, sanitizers, firearms and replicas and sharp items, lighters, drones, toy drones, adult toys, knives (unless if its chef's equipment) (PLEASE CONTACT US IF IN DOUBT)

ELECTRONIC GADGETS – 15% Of their value plus weight and minimum charges are as shown below;

CAMERAS £50

IPADS £ 30

LAPTOPS £25

TABLETS £20

PHONE £20 (Please note ; all mobiles will be sent in one box for ease of customs clearance)

PLEASE ALSO NOTE THAT ANY ITEM OF HIGH VALUE, STARTING FROM £100 AND ABOVE MAY BE CHARGED 15% OF ITS VALUE (This is inclusive of anything that is not electronic)

You may insure your goods yourself if you believe they are of high value as we offer limited liability for loss of goods.

You can pay your cargo bill by doing an online payment into our UK account, via paypal, world remit or pay in USD at cash at our Harare offices. We reserve the right to ask customers to pay for their goods in advance of sending.

A commercial fee is applicable for goods deemed 'commercial' during customs clearance process.

We have offices in Harare and Bulawayo. The goods normally take 7-10 working days to arrive in Harare but with the global crisis there might be some delays.

Please note that updates regarding goods in transit, as well as the full collection details, will be sent to all customers accordingly. Thank you

PLEASE NOTE; Goods should be paid for and collected within 72 hours of the goods becoming ready for collection .Storage charges will apply accordingly.