



Winfit Cargo
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ZIMBABWE BASED CLIENTS

We run a weekly cargo service every Friday from UK to Zimbabwe . We offer a service to Zimbabwe based customers whereby they can order stuff online in their names and get it delivered to our address (Your Name , C/o Winfit Cargo, 44 Gilmore close, Slough, SL37BD). Customers should never use our name/s at any stage when ordering their stuff as that would create confusion . We'll put together the goods and send to Harare . We charge £11/kg inclusive of customs duty (CHARGES ARE CALCULATED ACCORDING TO THE HIGHER OF ACTUAL WEIGHT OR VOLUMETRIC WEIGHT). We calculate the volume by multiplying the length, width and height then divide the result by 6000.

Minimum weight is 5kg and minimum charge is £55.

There is also a £10 handling and packaging charge per each shipment.

TERMS AND CONDITIONS.

- . Customers should inform us when an order has been made.
- . We should be informed of any goods of high value ordered i.e. single items worth £100 and above.
- . Minimum weight is 5kg and anything less will be charged as 5kg.
- . We do not offer a 'returns service' to return goods to the supplier.
- . The cut off time to pack and process goods is Wednesday 4pm every week. Anything delivered after the cut off time will be sent the following week.
- . Customers should address parcels correctly. We will not go to neighbors' houses to ask for parcels delivered to the wrong address due to a customer's mistake.
- . We do not have the capacity to confirm each delivery. Special requests will be considered
- . Due to storage constraints, goods will be stored for up to 2 weeks before being sent. Requests for more time can be considered
- . Our service is not designed to send jewelry, sending of cheap jewelry is at own risk. Customers need to inform us in advance when sending jewelry of high value, 15% surcharge is applied for such items.
- . We accept liquids (NON-FLAMMABLE) but customers should pack them safely so that there is no spillage
- . We charge £5 for small batteries and £10 for big batteries
- . PLEASE NOTE – A commercial fee may be levied for goods deemed to be for resale during the customs clearance process.

BANNED ITEMS; Perfumes, alcohol and flammable liquids, aerosols, spray cans, batteries, aftershaves, sanitisers, firearms and replicas, sharp items, lighters, drones, toy drones, adult toys, knives (unless if its chef's equipment) (PLEASE CONTACT US IF IN DOUBT)

ELECTRONIC GADGETS – 15% Of their value plus weight and minimum charges are as shown below;

CAMERAS £50

IPADS £30

LAPTOPS £25

TABLETS £20

PHONE £20 (Please note ; all mobiles will be sent in one box for ease of customs clearance)

PLEASE ALSO NOTE THAT ANY ITEM OF HIGH VALUE, STARTING FROM £100 AND ABOVE MAY BE CHARGED 15% OF ITS VALUE (This is inclusive of anything that is not electronic)

You may insure your goods yourself if you believe they are of high value as we offer limited liability for loss of goods.

You can pay your cargo bill by doing an online payment into our UK account, via PayPal, world remit or pay in USD cash at our Harare offices. We reserve the right to ask customers to pay for their goods in advance of sending.

We have offices in Harare and Bulawayo. The goods normally take 7-10 working days to arrive in Harare but with the global crisis there might be some delays.

Goods should be paid for and collected within 72 hours of the goods becoming ready for collection, storage charges will apply accordingly.

www.winfitcargo.co.uk